DONATION MANAGEMENT SYSTEM · FEATURE CATALOGUE

Every feature in DMS, module by module

What a temple gets today, from the donor's first click to the accountant's bank reconciliation. Each line below is a working feature, not a roadmap item.

85 features in 16 modules · Updated 31 October 2026

WHERE CONFIGURED

Works once the temple connects its own account — payment gateway, bank, messaging vendor or device.

UNDER BUILD

Being built and tested now; not yet released to temples.

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01 Online giving for donors

A public donation site for every seva and event, built for phones first.

A page for every seva and event	Banner image or YouTube video, a full description, and seva cards with goal bars, quantities and any-amount giving.
Returning donors fill nothing twice	A donor enters their mobile number and their details are filled in, shown masked so no one else can read them.
Fundraiser referral links	A donation through a fundraiser's link is credited to that fundraiser automatically. Links can preselect the seva, the amount and one-time or monthly giving.
Payment gateways WHERE CONFIGURED	Razorpay, ICICI Orange PG and CCAvenue, chosen per seva. Collect Now routes a seva's money to a chosen bank account. Express mode skips the chooser when one gateway is on.
Monthly giving by UPI AutoPay WHERE CONFIGURED	ICICI UPI mandates: a QR code on desktop, a one-tap UPI app link on phones. Daily to yearly or as presented, with a notice before each debit, automatic retries, and an automatic stop after repeated failures.

80G and PAN	PAN is captured with an Income-Tax format check, and the donor is reminded when PAN is missing on a large donation.
A clear result page	Success, failed or pending, with a re-check, an instant receipt download and a one-tap 'give again'.
Four languages	Donor pages in English, Hindi, Marathi and Bengali.
Meta Pixel and Conversions API WHERE CONFIGURED	Donations reported to Meta from both the browser and the server, without double counting, so campaign spend can be measured.

02 Counter and field collection

For reception, collectors and preachers receiving money in person.

Receive a donation in seconds	Find or create the donor by phone, then record cash, cheque, online, in-kind or card payment.
Card and UPI machines WHERE CONFIGURED	Pine Labs Plutus terminals: the bill is sent to the machine, the payment is confirmed automatically, and it can be cancelled from the screen.
Paper receipt books	Issue and return receipt books on a drag-and-drop board. Each leaf is tracked, lost or disputed leaves are flagged, and the full history exports.
Paper receipt entry	A paper receipt is copied into DMS only against a book issued to that person and a leaf not yet used.
Bulk donation upload	Upload a CSV or Excel template. Every row is checked — phone, PAN, PIN code, duplicates — before anything is saved, and the receipt numbers issued are shown.
Accounts approval	Accounts confirms the cash and cheques handed in, and marks bounced cheques.

03 Donation management

One hub for every donation, whoever received it and however it was paid.

Four views in one place	All Donations, My Fundraising, My Collections and My Donations, each with a live count.
Filters and export	Filter by status, mode, fundraiser, seva, gift, delivery and date, with a running total. Export to Excel or CSV.
Actions on every donation	View the receipt, resend it on WhatsApp, check the gateway's status, resend a certificate or assign the donor as a lead.
Full audit trail	Every edit and status change is kept in the donation's own log.

Fundraiser changes need approval	Credit cannot be moved from one fundraiser to another without an approved request.
Donor feedback	Donors rate their experience and leave a comment on their own donations.

04 Fundraiser tools

Everything a preacher or fundraiser needs to look after their donors.

Personal links and QR codes	A link per seva, one-time or monthly, to copy, share on WhatsApp or print as a QR code.
Birthday and anniversary reminders	Donors' occasions in the next two weeks, with a one-tap WhatsApp greeting.
Leads	Donors handed to a fundraiser to follow up, with status from open to closed, do-not-disturb or parked.
Teams and projects	A team dashboard with each member's collection over any date range.

05 Events and forms

Set up a festival, a seva drive or a volunteer call without a developer.

Events and sevas	Arrange events by drag and drop. Sevas can be fixed or any amount, with goals by amount or by tickets, and each event can have its own managers.
Donation form builder	Drag in donor fields and your own questions, including photo upload. Show questions only for certain sevas. Draft, preview and publish, with translations into Hindi, Marathi and Bengali.
Form answers report	Every donation with its answers, exported to Excel.
Volunteer registration	A public form with a live camera photo checked automatically, a WhatsApp confirmation, approve or reject, and an area-to-leader board.
Certificates	Design a certificate per event and e-mail it to every donor in one go.

06 Receipts

Every donation receipted the moment it is confirmed.

Instant PDF receipts	Landscape or portrait layout, several sevas on one receipt, amount in words and each seva's own terms.
Receipt designer	Drag fields onto your temple's receipt artwork and see a live preview.

Delivered where donors are	By e-mail and on WhatsApp, through a private link that expires.
Your own receipt series	Every temple numbers its receipts in its own series.

07 Bank reconciliation

The accountant sees the bank and DMS side by side, every minute.

Live bank statement WHERE CONFIGURED	ICICI current-account entries and the balance, pulled every minute and matched to donations automatically, then re-checked daily over the last week.
Narration decoder WHERE CONFIGURED	UPI, IMPS, NEFT, RTGS, cheque and settlement entries are read and explained in plain words.
Sources, tags and rules WHERE CONFIGURED	Sort money by source — bank, gateway, card machine, UPI QR or your own — with tags applied by rule, and a log on every entry.
Reconciliation cards WHERE CONFIGURED	Money in and out by source, gateway collections against payouts, and one card per card machine.

08 Gifts and donor care

Thank donors properly and know what happened to every gift.

Gift catalogue	Gifts linked to sevas, with stock levels and low-stock warnings.
Gift booking and issue	Book a gift against a donation, issue it and track delivery.
Service team tasks	Donations and gifts assigned to team members, with status and hand-over.
Bulk greetings WHERE CONFIGURED	Send birthday and anniversary wishes on WhatsApp to everyone celebrating today, with a sent and failed count.

09 Reports and dashboards

Numbers the management can trust, without asking anyone to prepare them.

Donation reports	Totals, counts and averages, charts by month, mode and status, and an 80G-format export.
Devotee reports	Filter by birthday, anniversary, role, spiritual details, counsellor or team, with CSV export.
Gift reports and activity log	Gift status by donation or devotee, and a record of every action taken in the system.
Personal dashboard	Each person arranges their own dashboard; it follows them to every device, and each tile appears only to those allowed to see it.

10 Devotees, roles and access

Who can see and do what, decided by the temple.

Easy sign-in WHERE CONFIGURED	Mobile OTP (filled in automatically on Android), Google, or a password. Devotees abroad receive the code by e-mail.
Self-service for donors	Profile, family members, message subscriptions, signed-in devices, and closing the account.
Devotee directory	Search, edit and deactivate accounts. Administrators can view the system as a devotee to help them.
Roles and permissions	Create your own roles and decide each one's permissions on a single grid.
Bulk updates	Update many devotees at once from an Excel template.
ID cards	A digital ID card, bulk PDF download, and a QR scanner that accepts only your temple's cards.
Biometric attendance	Punches from eSSL machines synced into DMS, with a monthly grid, shift timings and grace minutes.

11 Communications

Every message DMS sends is under the temple's control.

Message controls	Switch each SMS, WhatsApp and e-mail message on or off, and see 30 days of sent and skipped counts.
Announcements	A notice on everyone's dashboard, with an optional e-mail to all.
Permanent QR codes and short links	Print a QR code once and change where it points at any time, schedule it, and count scans.
Notifications	Alerts for new donations, new registrations and status changes.

12 Sadhana and time management

Daily spiritual practice tracked alongside temple service.

Daily sadhana card	A short daily form per area and level, with streaks and the previous day copied in.
Goals and tools	Personal targets, a chanting counter, timers, alarms with kirtan and a to-do list, with reminders on the phone.
Counsellor reports	Each counsellor sees their counsellees' cards, trends and scores.
Form builder	Each area designs its own card, with translations.

13 HR

Staff records, leave and attendance, on the same platform. Being built now.

Employee records UNDER BUILD	Onboard a DMS user as an employee, with department, designation, employment type, reporting line, photo and a work history of joining, moves, leaving and re-joining.
Leave UNDER BUILD	Privilege, sick and casual leave applied for from the phone, with the balance shown. Yearly allowances per department, pro rata for anyone who joined mid-year.
Attendance UNDER BUILD	Biometric punches from eSSL machines, day by day for each person and month by month for a department, with machine codes linked to people by name-match suggestions.
Shift timings UNDER BUILD	A default shift and personal shifts with grace minutes. Lateness is worked out from them, so correcting a shift corrects the history.
Regularisation UNDER BUILD	Ask to fix a recent day with a missing punch. Each department sets its own monthly or yearly limit.
Weekly offs and holidays UNDER BUILD	Each department's weekly-off roster, set by its manager, and the temple's holiday calendar.
Levels and approvals UNDER BUILD	Employee, Manager, HOD, TMC, President and HR levels. Leave and regularisations go to the right person, and each manager sees only their own department.

14 Guest house

Rooms, halls and guests, from the front desk to the website. Being built now.

Front desk UNDER BUILD	Today's arrivals, departures, in-house guests, overstays and no-shows, and every room at a glance. Refreshes every minute, so two desks can work at once.
Rooms and halls UNDER BUILD	Room types with beds, rates and extra guests; halls priced by the day for events. Rooms are marked clean, under maintenance or out of service.
Bookings UNDER BUILD	Desk bookings linked to the guest's DMS record, ID recorded at check-in, payment by cash, cheque or bank transfer, and the receipt sent by e-mail.
GST and discount codes UNDER BUILD	GST by price slab, with each booking keeping the rate it was taxed at. Discount codes, including a life-member option on the website.
Online booking UNDER BUILD	Guests book and pay on the website. How many rooms of each type the website may sell is set day by day, and online booking can be switched off while the desk carries on.

Failed booking follow-up UNDER BUILD	Guests whose online payment did not complete, with phone, WhatsApp and e-mail one click away and a note of who called.
Room calendar UNDER BUILD	Who is in which room, night by night, and how much of each room type is sold each day.
Reports UNDER BUILD	Occupancy, rooms sold, average rate, revenue per room, GST, arrivals, departures, no-shows and payments, by day or month, with download. Closed nights stay fixed.

15 Purchase

From a supplier's bill to a purchase order in minutes. Being built now.

Scan a bill UNDER BUILD	Photograph or upload a supplier's bill (PDF, JPG or PNG); the vendor and every line are read automatically.
Read-quality check UNDER BUILD	The vendor is matched by GSTIN or name, items are matched to the item master, and the lines are checked against the bill total. Rows that do not add up are flagged.
Pick and check UNDER BUILD	Choose which lines go on the order, correct them, add blank rows, then generate.
Purchase orders UNDER BUILD	Numbered purchase orders with a PDF, in one searchable list.
Vendor and item master UNDER BUILD	Vendors with GSTIN, bank, commercial and tax details; items with units, costing and stock fields. A new vendor can be added straight from a scan.

16 One platform for many temples

Built once, run for every temple, each kept separate.

Each temple stands alone	Its own database, file storage, keys, name, logo and receipt series, on shared and maintained software.
Android app	An installable app on Google Play, with native alarms.
Made for phones	Bottom navigation on phones, and recently opened pages readable even without a connection.
Light and dark themes	Light, dark or the phone's own setting.

Every feature listed is in production today unless tagged. A walkthrough of the live system can be arranged on request.

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